



Dear Resident,

We are reaching out ahead of this year's Download Festival on behalf of Live Nation to share important information with local residents about the plans for this year's event.

Firstly, we sincerely appreciate your ongoing support and the positive feedback on the improvements made to last year's festival.

Our team is continuously working to enhance the event experience and is dedicated to minimising disruptions to the local area and surrounding communities. Below, we have included essential information for this year's Download Festival, along with the areas of improvement we are focusing on to further enhance the experience for our neighbours:



2025 Key Dates

Show Days: Friday 13th June – Sunday 15th June

Campsites Open: Wednesday 11th June – Monday 16th June

Festival Build and Breakdown: 22nd May – 25th June



Traffic Management

We are collaborating closely with North West Leicestershire District Council, Leicestershire County Council, Highways Agencies, local police, and an independent traffic management company to develop a cohesive and effective traffic management plan for the festival. Our commitment is to ensure a smooth and positive experience for everyone involved.

Please expect an increased traffic flow around these dates, however, our peak times will be between 08:30 – 16:00 on:

- Wednesday 11th June
- Thursday 12th June
- Friday 13th June
- Monday 16th June

During the event there will be various changes to the local road network, this includes footpath closures and potential implementation of contingency road closures, signage adaptations and speed limit reductions, this will all be communicated in advance. More details including a map showing our key routes will be published soon. Contingency road closures that are put in place will be communicated at the time.



Noise Management

As a festival we are continuing to develop our noise management plan in consultation with an independent consultant. Our Noise Management Team will be present during the event to monitor noise both at the festival and in the surrounding community. This will help to ensure we remain within reasonable limits and allow us to make adaptations during the event should there be any particular concerns in specific areas. If you have any queries or concerns around noise during the festival, please do not hesitate to get in touch via the dedicated resident phonenumber.



Local Village Shuttle Bus

To ensure local residents have a way of getting to and from Download Festival, we will continue our free village shuttle bus service. The timetable and routing will be available on the events website closer to the event. The service will stop at:

- Castle Donington Trent Lane (Coop)
- Castle Donington Bus Station



- Melbourne Marketplace
- **NEW*** Melbourne Station Road (beside Blakemore Avenue)

Based on resident feedback, for 2025 we have introduced a new Melbourne stop, situated at the Station Road bus stop (beside Blakemore Avenue).



Local Resident Correspondence

Local residents can keep in touch with the festival throughout the year, via the dedicated resident inbox. If you have any questions or concerns, please get in touch with the inbox and a member of the management team will be able to help. This inbox is dedicated to the local community. download.residents@wearefab.com



Residents Phone Line

The phone line will be operational during the hours and dates below. During the show period the phone is directly linked to our on-site management control centre and they will help answer any queries you may have. The number will be published in the final resident letter.

Phoneline Dates and Times:

Pre show:

Saturday 31st May – Tuesday 10th June: 08:00 – 20:00

Live show:

Wednesday 11th June from 08:00 and then 24 hours until 20:00 on Monday 16th June

Post show:

Tuesday 17th June – Wednesday 18th of June 08:00 – 20:00

QR to Residents
Webpage



Residents Webpage

To access up to date information, please visit the residents page on the Download Festival website. <https://downloadfestival.co.uk/info-category/local-residents/>



Resident Drop In

The next Resident Drop In is on 6th May 6pm - 7:30pm and will be held at Castle Donington Village Hall, Moira Dale, Castle Donington. The format of the evening will allow residents to come and go at their convenience. There will be a showcase of information about this year's festival, including information around key dates, traffic routes, and changes that have been made to the running of this year's event. The session will be attended by various representatives from our festival management team who will be available to listen to feedback and address any queries that residents may have regarding this year's festival.



Residents Tickets

Resident tickets are given to our closest neighbours. For more information regarding this, please get in touch via download.residents@wearefab.com

We hope this letter has been informative and allows you to better understand the key targets we are committed to address for this year's event. Should you have any questions please don't hesitate to contact us via our residents email address.

Kind Regards,
Download Festival Team

